

**CONTINUOUS INTERNAL EVALUATION - 1**

Dept: Basic Science (Humanities)	Sem / Div: I sem / A, B, C, D, E	Sub: Communicative English	S Code: 21EGH18
Date: 12/01/2022	Time: 9:30-11:00 AM	Max Marks: 40	Elective: N
Note: 1. Answer all the questions.		2. Each question carries one mark.	

QN	Questions	RBT	COs
1	Asking the dog to fetch a ball. This communication refers to ____ A. Intrapersonal communication B. Mass-Media communication C. Interpersonal communication D. Extrapersonal communication	L3	CO1
2	____ form of communication includes the sense of touch. A. Proxemics B. Kinesics C. Haptics D. Chronemics	L1	CO1
3	According to some studies, ____ communication has been shown to carry more impact than the ____ communication. A. verbal, verbal B. verbal, non-verbal C. non-verbal, verbal D. non-verbal, non-verbal	L2	CO1
4	The four major skills of language learning - _____ provide the right key to success. A. Listening, Shouting, Reading and Writing B. Listening, Speaking, Running and Writing C. Listening, Speaking, Reading and Writing D. Learning, Speaking, Reading and Writing	L1	CO1
5	Interpersonal Skills include the following, except _____. A. Emotional intelligence B. Team Work C. Problem Solving D. Lack of self-confidence	L1	CO1
6	It is that part of language associated with but not involving the word system. It consists of the voice qualities (intonation) that affects how something is said rather than what is said. A. Kinesics B. Paralinguistic C. Extralinguistic D. Linguistic	L3	CO1
7	Communication is the ____ of facts, ideas, and opinions by two or more persons. A. exchange B. foreign exchange C. control D. understanding	L1	CO1
8	The information that the receiver gets is called _____. A. message B. feedback C. channel D. output	L2	CO1
9	Communication in an organization should flow _____. A. Vertically B. Horizontally C. Diagonally D. All of these	L1	CO1
10	In the communication cycle, the process of translation of ideas into messages is called _____. A. encoding B. decoding C. response D. feedback	L2	CO1
11	A promotion letter to an employee is an example for _____. A. internal organizational communication B. external organizational communication C. Grapevine D. None of these	L3	CO1
12	____ communication saves time. A. Badly encoded B. Unstructured C. Structured D. Wrongly decoded	L2	CO1
13	Telephonic conversation is a _____. A. Verbal communication B. Non-verbal communication C. Visual communication D. Written communication	L2	CO1

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14	In the communication cycle, understanding the message by the receiver is called _____ A. encoding                      B. decoding                      C. response                      D. feedback	L2	CO1
15	Interruption in the communication process is known as _____, A. Enquiry                      B. Barriers                      C. Encoding                      D. Decoding	L1	CO1
16	Horizontal communication flows through _____. A. superior to superior                      B. superior to subordinate C. subordinate to superior                      D. None of the above	L3	CO1
17	Body movement and gestures are known as _____. A. face to face communication                      B. oral communication C. Kinesics                      D. Artifacts	L1	CO1
18	The following are essential for effective communication, except _____. A. A well-defined communication environment B. Use of appropriate non-verbal cues C. Co-operation between the sender and the receiver D. Badly encoding and wrongly decoding of the message.	L2	CO1
19	Communication network in any organization is _____. A. internal, external & grapevine                      B. only internal C. only external                      D. only grapevine	L1	CO1
20	Reading is a _____ process. A. Encoding                      B. Listening                      C. Decoding                      D. Talking	L2	CO1
21	Assertive people follow the motto "_____ A. I win, you lose.                      B. I win or I lose. C. I win, you win.                      D. I lose, you lose.	L1	CO1
22	Which of the following is an extralinguistic? A. gestures                      B. tone and pitch                      C. words                      D. intonation	L1	CO1
23	Looking in the other person's eyes, particularly while speaking, indicates interest in the topic that the person is speaking about. A. True                      B. False	L3	CO1
24	The CEO announces bonus to all the staff of his organization. This refers to _____ flow of communication. A. Diagonal                      B. Vertical                      C. Spiral                      D. Horizontal	L3	CO1
25	Informal communication is otherwise known as _____ communication. A. grapevine                      B. lateral                      C. internal                      D. horizontal	L1	CO1
26	Chronemics is the field of study concerned with _____. A. space                      B. time                      C. touch                      D. body movement	L1	CO1
27	When verbal and non-verbal messages are contradictory, it is said that most people believe in _____. A. Verbal Message                      B. Non-verbal Message C. Aggressive Message                      D. Both Verbal and Non-verbal messages	L1	CO1
28	"I understand that you have a need to talk and I need to finish what I'm doing. So what about meeting in half an hour?" This is an example for _____ communication. A. Passive                      B. Aggressive C. Passive-Aggressive                      D. Assertive	L3	CO1
29	In which of the following communication, receiving direct feedback is not possible? A. Interpersonal                      B. Intrapersonal C. Extrapersonal                      D. Mass-media	L2	CO1

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30	Which of the following shows a positive facial expression? A. Frowning while concentrating B. Maintaining eye contact C. Smiling continuously D. Rolling up your eyes	L2	CO1
31	External organizational communication includes interaction with people _____. A. outside the organization B. inside the organization C. of media and press D. in the family	L2	CO1
32	When is the communication process complete? A. When the sender transmits the message B. When the message enters the channel C. When the desired feedback is received by the sender D. When the receiver understands the message	L2	CO1
33	An example for mechanical barrier is _____. A. a speaker using complex terms. B. an error in microphone. C. ill-health of the receiver D. listener feeling angry during the communication.	L2	CO1
34	Which of the following statements explain Interpersonal skills? A. The skills that a person uses to interact with other people. B. People skills or communication skills. C. It explains how people relate to one another. D. All the above.	L2	CO1
35	The following are non-verbal communication, except _____. A. Kinesics B. Oral C. Haptics D. Artifacts	L1	CO1
36	Which of the following is not a way to improve interpersonal skills? A. Think positively B. Criticise others or oneself C. Be patient D. Be clear	L1	CO1
37	_____ takes place when an employee shares his views with his manager on the nature of work, job responsibilities and how he feels about the organization on the whole. A. Downward Vertical Communication B. Upward Vertical Communication C. Horizontal Communication D. Spiral Communication	L3	CO1
38	Good _____ are important workplace skills that help you communicate or talk with all types of people, including managers, coworkers and customers. A. Technical Skills B. Interpersonal Skills C. Time Management Skills D. Organizational Skills	L1	CO1
39	Which of these is not a communication skills? A. Asking question B. Swimming C. Eye Contact D. Writing	L2	CO1
40	Which of these is an interpersonal communication barrier? A. Reading B. Writing C. Lack of Knowledge D. Listening	L1	CO1

*Latha*  
04/01/2022

*Ramananda*  
04/01/22